

DEWEY LIBRARY FOR MANAGEMENT AND SOCIAL SCIENCES ANNUAL REPORT 2006-2007

A noticeable theme among the accomplishments this year is that many tasks and projects that had been on the back burner, in some cases for many years, moved to the front of the stove. Several important uncataloged collections finally started to get the attention they deserve. With a full complement of Dewey librarians and some slight reorganization, outreach to our departments was expanded. Progress was made on offering citation management software instruction focused on our community. Most visibly, Dewey facilities were improved.

CIRCULATION

Traditional circulation activity continued to decline in FY07. Circulation statistics decreased 13% and total reserve items processed were almost 16% lower than the previous year. Yet there were some highpoints of activity. Perhaps due to the change in library policy to provide free scanning for e-reserves, the number of Dewey courses that requested items to be placed on e-reserve increased from four to seventeen. In addition, the number of non-reference questions asked at the desk was the highest it has been since FY04.

Construction projects at Dewey required staff to relocate all services from the circulation desk to another location within the library for several weeks. It required tremendous planning and staff effort to make a smooth transition to and from the temporary location all the while continuing to provide good service to our patrons. This task was made even more challenging due to the fact that it occurred at the beginning of the semester. The staff did an excellent job making sure patron needs were met during this time period.

Staff began using a new wireless scanner to track in-house use of barcoded material. This information is uploaded to Aleph on a daily basis. The data will more accurately determine level of use for an item, information which will be very important in the coming years as the Libraries move to more automated storage projects.

COLLECTIONS

The Industrial Relations (IR) Section, which was formed in 1937, was the earliest predecessor of MIT's Sloan School of Management. Librarians at MIT have been focused on collecting material in this area ever since. Dewey has retained the pre-1964 IR pamphlet collection and card catalog. The collection was largely inaccessible in its mezzanine location, and since the titles are not listed in Barton, few members of the MIT community were aware of its contents. This year the IR subject specialist surveyed the uniqueness of the collection and catalog and proposed the collection be made more accessible. Dewey obtained special monies from the Libraries and shipped the catalog cards to a vendor selected by CAMS staff. The vendor converted the paper cards into over 27,000 MARC records which were loaded into Barton. In the coming year, this project will continue as these records will begin to be matched with the items and barcodes added. When completed, users will be able to discover these materials in Barton.

Another major project this year focused on Dewey's historical collection of print corporate annual reports. Collected until the mid 1980s, these reports are one of the hidden gems in Dewey's basement collection. Additional student funds were obtained from the Libraries to have the contents indexed in Excel, duplicates weeded, and the reports sent to storage. Temps created a spreadsheet of approximately 34,350 reports and packed them into 212 boxes for storage. Additional corporate reports were discovered in the Dewey Decimal Collection (DDC) in the LSA. These reports will be added to the list in FY08.

Once complete, a generic annual report record will be displayed to the public in Barton with a link to the spreadsheet so patrons can locate and borrow reports for specific companies.

Several other collections were made more accessible this year. Title level access was added to many JAI/Elsevier monographic series. The 1,277 United Nations monographs stored in the Dewey gift cage were cataloged along with 46 serial titles. URLs for all RAND publications were systematically added to the Barton records.

Participating in a system-wide effort, Dewey librarians began reviewing items in the DDC housed at the LSA. Over 50 hours were devoted to the task as librarians identified titles to be cataloged and others to be withdrawn. This project is now on hold so that selectors can focus on re-profiling the YBP approval plans in FY08, and other options for the DDC can be evaluated.

The following titles were either added or upgraded this year: Mergent Online, Mergent/Moody's Web Reports, China Data Online, World Pharmaceuticals Markets Online, Pharmaceutical Law and Industry Report, Online Historical Statistics of the United States, JSTOR Arts & Sciences V, Balance of Payment Statistics, Direction of Trade Statistics, Government Finance Statistics, CQ.com (member profiles, floor votes, custom vote analysis added), eMarketer (added market research reports), Global Market Information Database (upgraded to include more market research), Jupiter (added mobile marketing content), and LexisNexis Congressional (indexes 1789-1968 reinstated).

There were two significant database cancellations this year: Hoovers and Thomson Research / Thomson One Banker. Hoovers changed the database contract, to stipulate that MIT would be financially responsible for any activity Hoovers deemed — or even suspected — was fraudulent, putting MIT at financial risk and setting an unacceptable precedent. Despite the popularity of the database, Dewey decided to cancel the subscription and publicized the reasons for doing so throughout the MIT and library communities. Members of both communities sent messages of support for our decision. A month later, Hoovers agreed to remove the disputed clause and Dewey resubscribed to the database. In the late fall of 2005, Dewey decided to upgrade the Thomson Research subscription to Thomson One Banker. Dewey librarians spent over nine months working with the vendor to get the database to display the correct content. Thomson was never able to solve the problems and the upgrade was cancelled. Due to our complete dissatisfaction with Thomson and their terrible customer service, the finance subject specialist pursued alternatives to Thomson Research. In the late fall of 2006, Dewey subscribed to Mergent Online and cancelled Thomson Research.

Based on the recommendations of the R2 Implementation Team, Dewey, along with other libraries, reviewed dual format journal subscriptions from Sage, Taylor & Francis, Wiley and Oxford University Press in order to make decisions about transitioning to e-only. Dewey expects to go e-only for all 166 titles from these publishers.

Several locations within the collection were weeded, moved or eliminated. Selectors reviewed the reference collection and identified a significant percentage to be moved to the stacks, sent to storage, or withdrawn. While almost all of the collection was reviewed, it is expected that processing will not complete handling the changes until the end of FY08. The ICPSR codebooks collection was eliminated and the items withdrawn as they had been superseded by documents online. The ready reference collection was eliminated and the titles added back to the reference collection. The new book display was abolished and the Impulse Borrowing collection expanded. The Impulse books had the highest circulation of any collection in Dewey. The thesis microfiche was relocated from behind the circulation desk to the basement where all the other microform collections and microform readers are located.

Dewey sent 12,996 items to storage. In addition to the selected reference titles and boxes of annual reports, monographic series and journals were sent to storage. Two very large working paper series, National Bureau of Economic Research and International Monetary Fund, were moved to storage. These titles are available electronically. While we retain print subscriptions to preserve a secure archive, the print titles are now cataloged directly for storage. The basement journals collection was eliminated by storing most of the titles, reclassing 20 titles into serials and moving a few titles to the first floor journal collection. The previous year, Dewey cancelled the print copies of 42 Elsevier journal titles. After the subscriptions ran out this winter, 1,100 volumes were stored and one duplicate title withdrawn. The purchase of the new JSTOR collection and Elsevier Economics backfile led to the storage of over another 1,300 volumes.

Circulation staff and students shifted large areas of the stacks and journal collections due to these various storage projects. The stacks area remains tight and additional monographic series and serial titles will be identified in a storage project at the beginning of next year.

DEPARTMENTAL OUTREACH

One Dewey librarian is appointed to serve as the primary liaison for each of our three main departmental clients: Sloan, Economics and Political Science. While the Political Science Liaison has been in that role for almost 20 years, the librarians who are the Sloan and Economics Liaisons have only been serving in that capacity since last year and this year, respectively. Both of these librarians actively sought opportunities to establish new contacts with their departments and build stronger ties between the departments and Dewey.

The Sloan Liaison created opportunities to build relationships through instruction. He prepared in-class lectures on curriculum specific resources for Prof. Burton's 15.394 and Profs. Seering's and Fixson's 2.739/15.783/ESD.32. The Sloan Liaison delivered a special presentation to the 35 teams of semi-finalists in the MIT 100K Competition and redesigned the market research section of the Competition's web site. He garnered Dewey a stop on the MBA walking tour, a new orientation program from Sloan, and used the opportunity to introduce the incoming graduate students to the MIT Libraries. He also trained the Media Relations Specialist at Sloan to use the Libraries' database for tracking press mentions. While Dewey's relationship with Sloan still has plenty of room for improvement, especially after the two years of inattention due to staff vacancies, the steps made this year were important and demonstrate real progress.

Since she was new to her role, the Economics Liaison focused on learning more about the department. To develop a deeper understanding of their research, she attended talks by faculty during IAP and the spring semester and began a project to periodically profile individual faculty members. She met with the Head of the Economic Department and, at his invitation, was added to the departmental email list. The Economics Liaison provided an orientation session for the one new member of the faculty and also a prospective faculty member. Working from the strong foundation built by her predecessor, she conducted orientation sessions for new graduate students. In addition, she attended the department's holiday party and ended up with a research consultation from a contact she made. In her other roles as Data Services Librarian, she also had the chance to work with a staff member of the MIT Abdul Latif Jameel Poverty Action Lab on loading data produced by the Lab into the Harvard-MIT Data Center (HMDC).

INSTRUCTION

Dewey librarians continued to offer the business research workshop series, course-related instruction sessions and orientations. Planning for new content, in particular training in citation management software and research productivity tools, got underway. Dewey continued to participate in cross-system

programming for business and multidisciplinary research, either by training the trainer or co-teaching sessions. Online tutorials were revised and refined.

In keeping with the goal of meeting users' continually evolving needs, the business workshop series incorporated more new content. Well-attended sessions on patent fundamentals were offered by the Associate Head. The Head of GIS Services gave a workshop introducing Sloan students to GIS software. The content of the Industries, Markets and Products workshop was revised to focus more on resources for researching product innovations and niche markets. This year we offered 22 business research workshops. Attendance was slightly down from last year with 169 attendees. In semester-end surveys asking students to evaluate the workshops, they expressed satisfaction and rated the workshops relevant and useful for their research.

The Data Services Librarian offered several sessions on Introduction to Stata in conjunction with the HMDC statistical consultant. Dewey librarians were invited to present course-related sessions for classes in entrepreneurship, biomedical industry dynamics, energy research, product design and development, data research for political science, and data resources for engineering systems. As in years past, several special sessions were offered to ad hoc student groups at their own request. One group wanted a review of business databases; the other training in RefWorks. The requests for special sessions are especially gratifying because they appear to be indicative of the standing Dewey's instruction program has with a community of self-managed and highly motivated students.

Orientation programming was offered for Sloan MBAs, Sloan Fellows, International Faculty Fellows, graduate students in the departments of Economics and Political Science, and the Master of Engineering in Logistics program. The orientations range from half an hour to 1.5 hours. It seems fair to conclude that Dewey is firmly ensconced in program administrators' views of what constitutes essential resources for their new students.

The Dewey Instruction Plan is currently undergoing revision, with changes focusing largely on the increased need to provide training in citation management and research productivity software. It is expected that the revised plan will be formalized and accepted during the summer of 2007.

Our online tutorials in PowerPoint have been through several revisions. With the new initiatives in tutorial development and software proposed by the central library administration, we will undertake more revisions and, potentially, a complete redesign, in order to keep our business research tutorials within the guidelines specified by the Libraries' Tutorials Task Force. This is a splendid opportunity to improve them.

We had planned to move forward this year with the development of programming for undergraduates in business and the social sciences. Little progress was made with this project due to the decision to involve the Instruction Coordinator in the Metalib Task Force, Metalib beta testing, Metalib assessment planning, and the writing of a system-wide instruction plan. It is hoped that the Dewey librarians will have an opportunity to develop undergraduate instruction in the coming year.

REFERENCE AND INFORMATION

The total number of reference and information questions held steady after several years of decline in statistics. However, there was a 52% increase in reference questions that happened away-from-the-desk while the at-the-desk questions dropped 13%. The number of questions received in the Ask Us! business and social sciences queues decreased a minimal 5%, proving that the increase came from questions sent directly to Dewey subject specialists. With these changes, the percentage of reference questions that were asked at the service desk declined from 80% to 70%.

Dewey librarians have felt for several years that the reference questions that are asked by our community are getting more difficult. Last fiscal year, the librarians began tracking the amount of time spent answering complex reference questions. This year the statistics were expanded to include the number of complex questions, as well. While there are only two years of data, it shows that the time spent on complex questions increased 26% over the same 10-month period. Complex questions fielded at-the-desk were the least time-consuming, averaging 28 minutes per question. The most time-consuming were research consultations, averaging 81 minutes. The rest of the away-from-the-desk questions (email, Ask Us!, phone, in-person) fell in the middle at 45 minutes.

The HMDC statistical consultant continued to answer questions in this first full year of service. The number of questions decreased significantly, from 64 over 6 months in FY06 to 51 in all of FY07. However, the amount of time spent answering each question increased dramatically from 66 to 135 minutes per question. Again, this demonstrates that reference questions from the community are becoming more complex.

The Dewey Research Advisor, a knowledgebase for patrons in business and economics introduced in early 2006, is now a robust self-help tool. Dewey staff adopted procedures for continuous improvement and expansion. New questions are added based on: reference questions received, new questions added to the FAQs of peer institutions, and the review of users' unsuccessful searches. Librarians revisit questions and answers in the categories to ensure accuracy and edit as needed. The database contained 443 questions in 22 categories at the end of the year.

The Reference Coordinator continued to arrange and lead local information sessions to keep desk staff up-to-date on information skills, tools and resources. Topics covered this year included: Dewey Research Advisor, Industrial Relations collection, and citation management tools. Extensive orientation sessions were also held for new desk staff.

SPACE

Improving facilities continued to be a priority, and some significant changes were made with funding from the Institute's Committee for the Review of Space Planning, special monies from the MIT Libraries, and the Dewey operating budget. Over August and September, the old entrance to the library was removed and a newly designed one installed. The separate entry and exit doors were moved side-by-side and a new 3M double-gate installed to provide security for both doors. The exterior book drop was greatly improved. The service desk was renovated at this time and an additional area for circulation staff was created. New cabinetry was built and a table used as consultation space was refinished.

The old, bulky furniture used in one of the computer LANs on the first floor was replaced with a sleeker new table designed to echo the style of the renovated service desk. Much of the electric and network cabling had to be replaced as well. Based on patron feedback from the furniture survey last year, new chairs were purchased for both LANs. More of the wood carrels, tables, and chairs were refinished to look new again.

With the elimination of the reference desk last year, the space it had occupied needed to be put to better use. The area was reconfigured to be a reading lounge. The journal display shelving and newspaper racks were moved to this area. Existing lounge furniture was relocated and new plants purchased. This welcoming area is one of the first things patrons see when entering the library and has become a popular seating area.

In addition, other more cosmetic changes were made. A trio of acrylic canvases, painted by a Dewey staff member, was hung to add color to the northeast section of the first floor. The library purchased a colorful geometric mobile for above the new LAN. The windows throughout the library were cleaned after many months of discussion with Facilities staff. New signs were put in all the sign holders installed at the end of last year. All the laminated signs were replaced as well. The content of the signs was updated and a consistent font and style used. Improved directional maps were also created. With the completion of the entry construction, decals with the name of the library were added to the library's entry doors. Another larger decal was added to one of the exterior windows. This is the first time there has been a sign viewable from a distance indicating where the library is located.

Dewey's door count increased for the first time in years. Whether this can be attributed to the improvements or the new entry system keeping better track is yet to be determined. However, there are still many challenges with the facility that need to be addressed. The humidity in the basement continues to be an issue. The physical changes made last year appear to have helped but not solved the problem. Staff keeps three dehumidifiers running from April through October in the basement and has to empty them three times a day. The HVAC system does not work properly and in several areas of the library, most notably the librarians' suite, the blowers do not work. The elevator is still temperamental and there was a leak in the janitorial closet this year that affected the carpet in the journal stacks.

Some of these problems will be addressed by the CRSP-funded survey done this year. While the final report will not be completed until later this summer, it contains recommendations on how to add stair access to the basement collections, improve conditions in the basement, and reconfigure staff, collections, and study space in the library. Based on the results of the survey, Dewey plans to submit a CRSP request in the fall for major renovations.

Work on the new East Campus project began this year. The Dibner building was demolished and construction began on the slurry wall needed to prepare for the digging of the underground garage. Some modifications to the ventilation system in building E53 were made – most notably taking the system off the economizer setting. The impact of the project on Dewey was minimal this year; higher noise levels were the biggest issue. Dewey staff continues to stay apprised of the project and attend scheduled meetings.

STAFF

Staffing was relatively stable this year. A vacancy in the processing department was filled internally by the person in the part-time evening/weekend circulation position. The circulation position schedule was redesigned to include only one weekend day. Money was shifted from the student budget to fund an additional five hours in the position, increasing the weekly total to 22.5 hours. The redesigned position should be filled in summer 2007. The staff in both processing and circulation did an excellent job covering the essential duties while short-staffed.

The other staffing change this year was due to the centralization of computer support. Dewey's LTE, accepted a promotion in STS. The reporting structure for LTEs throughout the Libraries was changed from reporting to the local units to STS. For approximately four months during the transition, Dewey did not have a dedicated LTE. Even when the new organization was in place, it took several months for Dewey's new LTE to become familiar with our systems. While there are clear advantages to the centralized configuration, the service provided to Dewey is still being tweaked.

Full-time Processing Assistants were trained in circulation transactions in the fall and began staffing the service desk several hours a week. Several of the Circulation Assistants were trained in processing transactions and assisted with storage and searching projects. Circulation staff assisted some of the

librarians with various projects, including: looking up existing journal coverage to determine if an upgrade to Econlit was needed, link-checking in the DRA, and searching the availability of previously ordered studies in RoperExpress.

The people working at Dewey continue to be our greatest asset. They are the ones who come up with the ideas, develop and carry out the plans, improve our understanding of our community's wants and needs, and provide great service. Encouraging staff development through training, participation in other Libraries or academic activities, and attendance of lectures and conferences is important to the continued success of the library.

SYSTEM SUPPORT

Staff continued to represent the Dewey Library on system-wide standing functional and administrative committees such as Access Support Group, Ask Us! Central, Barton Advisory Group, Collection Management Group, Client Focus Group, Divisional Librarians Group, DLG-TSAC, E-Reserves Group, Library Council, Networked Electronic Resources Decision (NERD) Group, Public Services Leadership Group, Reference and Instruction Services Group, Reserves Working Group, User Interface Group, and Web Contacts.

Members of Dewey also participated in many subgroups of these committees as well as several project-related task forces, including IAP Coordinator, Indexing Task Force, R2 Implementation Team, and Task Force for Public Access to MIT Libraries.

Involvement in these groups requires a major commitment from both the participants and the staff who support local services and initiatives in their absence.

DEWEY PERSONNEL CHANGES

- Katherine Nolan departed as temporary Journals Processing Assistant on February 2, 2007.
- Dana Goblaskas started as part-time Evening and Weekend Circulation Assistant on July 24, 2006.
- Dana Goblaskas, part-time Evening and Weekend Circulation Assistant, transferred to full-time temporary Collection and Public Services Assistant on June 1, 2007.

FUTURE PLANS

- Begin the barcoding phase of the project to make the IR pamphlet collection accessible
- Design instructional programming for management undergraduates
- Do targeted marketing for selected services and communities
- Roll out a new version of the Dewey Library home page using blog technology
- Implement R2IT recommendations including reprofiling the approval plan
- Continue to improve Dewey facilities

STATISTICS

TRAFFIC	2004/2005	2005/2006	2006/2007
Door Count	128,330	122,789	124,254
Percent Change		-4.3%	1.2%
Visitors Signed In	578	234	68
Percent Change		-59.5%	-70.9%

CIRCULATION TRANSACTIONS	2004/2005	2005/2006	2006/2007
Barton Circulation	44,738	42,860	36,976
Manual Circulation	1,063	617	660
Total	45,801	43,477	37,636
Percent Change		-5.1%	-13.4%
In-Library Use	19,059*	13,847	11,154

*incomplete statistics

MATERIAL TYPE CIRCULATION	2004/2005	2005/2006	2006/2007
28 Day Loans- Monographs/Serials	27,833	37,312	34,195
Percent Change		34.1%	-8.4%
28 Day Renewals - Monographs/Serials	23,355	26,425	23,675
1 Day/1 Week Loans - Journals	1,627	1,147	1,232
Percent Change		-29.5%	7.4%
1 Day/ 1 Week Renewals - Journals	95	75	132
2 Hour Loans and Renewals - Reserves	4,841	3,731	3,339
Percent Change		-22.9%	-10.5%
Total	57,751	68,690	62,573

LOANS BY BORROWER	2005/2006	2006/2007
MIT Faculty	1,385	1,388
MIT Staff	3,756	3,792
MIT Other	1,500	863
Graduate Student	17,452	14,982
Undergraduate Student	4,743	4,458
BLC	868	483
P-Card	555	404
Library Use	11,884	11,867
Harvard Reciprocal	32	79
Total	42,175	38,316

RESERVE PROCESSING ITEMS	2004/2005	2005/2006	2006/2007
Course 14	239	136	181
Course 15	427	398	352
Course 17	556	368	261
Other	101	131	77
Total	1,323	1,033	871
Percent Change		-21.9%	-15.7%

REFERENCE AND OTHER QUESTIONS	2004/2005	2005/2006	2006/2007
Reference Questions at the Desk or On-Call	5220	2791	2402
Percent Change		-46.5%	-13.9%
Reference Questions Away from Desks*	759	667	1019
Percent Change		-12.1%	52.8%
Total Reference Questions	5979	3458	3421
Percent Change		-42.2%	-1.1%
Other Questions	428	428	219
Non-Reference/Circulation Questions at Desk	4428	4428	4754
Total Non-Reference/Circulation Questions	4856	4856	4973
Percent Change		0.0%	2.4%
Total Questions	10835	8314	8394
Percent Change		-23.3%	1.0%

* Includes email, Ask Us!, consultations, etc.

COMPLEX REFERENCE	2005/2006	2006/2007
# Questions - Desk/On-Call		335
# Minutes - Desk/On-Call	9013	9300
Percent Change		3.2%
# Questions - Email, In-Person, Phone		388
# Minutes - Email, In-Person, Phone	13,376	17,449
Percent Change		30.5%
# Questions - By Appointment		76
# Minutes - By Appointment	3,695	6,167
Percent Change		66.9%
Total # Complex Reference Questions		799
Total # Minutes	26,084	32,916
Percent Change		26.2%

DEWEY RESEARCH ADVISOR USAGE	2006/2007
Average # of Searches per Month	521
Average # of Q&As Accessed per Month	3455
Total # of Searches	3016
Total # of Q&As Accessed	41465

ASK US! QUESTIONS	2005/2006	2006/2007
Business & Management Queue	227	224
Social Sciences Queue	113	97
Total	340	321
Percent Change		-5.6%

PUBLIC SERVICE INSTRUCTION: SESSIONS & ATTENDEES	2004/2005		2005/2006		2006/2007	
	Sponsored by Dewey	Sponsored Jointly, by System or by Other Units	Sponsored by Dewey	Sponsored Jointly, by System or by Other Units	Sponsored by Dewey	Sponsored Jointly, by System or by Other Units
Course-integrated	0 / 0	1 / 100	0 / 0	1 / 78	0 / 0	1 / 103
Course-related	4 / 53	5 / 376	2 / 23	5 / 78	3 / 82	4 / 120
Independent seminars	1 / 6	2 / 22	4 / 34	1 / 9	1 / 3	1 / 8
Orientations	11 / 329	7 / 157	8 / 228	3 / 304	8 / 469	3 / 165
Special workshops	29 / 191	1 / 9	25 / 255	3 / 15	31 / 300	0 / 0
Library sponsored special event	0 / 0	1 / 40	0 / 0	3 / 356	0 / 0	2 / 119
Subtotal: no. of sessions / no. of attendees	45 / 579	17 / 704	39 / 540	16 / 840	43 / 854	11 / 515
Total: no. of instructional sessions / no. of attendees	81 / 1,373		55 / 1380		61 / 1398	

INSTRUCTION FOR GRADUATES & UNDERGRADUATES	2004/2005		2005/2006		2006/2007	
	Sponsored by Dewey	Sponsored Jointly, by System or by Other Units	Sponsored by Dewey	Sponsored Jointly, by System or by Other Units	Sponsored by Dewey	Sponsored Jointly, by System or by Other Units
Course-integrated						
Graduate attendees	0	0	0	0	0	0
Undergraduate attendees	0	100	0	78	0	103
Course-related						
Graduate attendees	38	17	0	28	68	88
Undergraduate attendees	42	359	23	50	14	24
Independent seminars						
Graduate attendees	6	0	10	0	0	0
Undergraduate attendees	0	0	4	0	0	0
Orientations						
Graduate attendees	316	142	215	45	457	101
Undergraduate attendees	0	15	0	116	0	105
Special workshops						
Graduate attendees	191	9	237	0	241	0
Undergraduate attendees	0	0	0	0	0	0
Library sponsored special event						
Graduate attendees	0	0	0	320	0	0
Undergraduate attendees	0	0	0	0	0	0
Total Graduate	551	168	462	393	766	189
Total Undergraduate	42	474	27	244	14	232

Note: Number of attendees does not match those in other table because it also includes counts for All MIT Community, Faculty, etc.

PROCESSING	2004/2005	2005/2006	2006/2007
Monograph Orders Placed	4,316	3,982	4,320
Monographs Received	3,841	3,724	4,003
Gift Items Accepted	544	436	851
Monographs/Serials Sent to Storage	16,005	18,474	7,407
Journals Sent to Storage	522	2,913	5,377
Other	3	0	212
Totals Items Stored	16,530	21,387	12,996
Binding Costs	\$33,879	\$35,447	\$37,129
Percentage of Binding Budget	21%	18%	21%

Millicent Gaskell
Head, Dewey Library for Management and Social Sciences